

Public Risk Management Association Core Competencies



Objective of the Core Competencies: To identify the skills and knowledge a public risk manager needs to administer the risk management function within a public entity. This skill set can assist with:

- Promoting professional development.
- Educating the organization's leadership.
- Determining PRIMA members' educational and training needs.

CORE COMPETENCY	SUBCATEGORY	KEY TOPICS (Including but not limited to:)
	Risk Management Process	<i>Traditional RM model (five step process), enterprise risk management model (ERM)</i>
	Insurance Knowledge and Aptitude	<i>Policy language, underwriting, reinsurance, procurement</i>
	Claims Management	<i>Claims administration, litigation, employee benefits and disability management, RMIS, TPA</i>
	Risk Control	<i>Safety, security, housekeeping, inspections, health & wellness, reporting</i>
	Regulatory Compliance	<i>EPA, OSHA, NFPA, ERISA, COBRA, etc.</i>
	Crisis Management	<i>Prevention, mitigation, emergency preparedness</i>
	Risk Financing	<i>Pooling, captives, self-insurance, benchmarking</i>
	Finance	<i>Investment, debt management, budgeting, accounting</i>
	Business Law	<i>Case law, torts, contracts, employment law (ADA, FLMA)</i>
	Organizational (Business) Management	<i>Office management, human resources, policy, procedures</i>
	Information Technology	<i>Computer literacy, data systems/management</i>
	Marketing	<i>Customer service, awareness</i>
	Communication Skills	<i>Writing, public speaking,</i>
	Ethics	<i>Professional conduct</i>
	Decision-Making	<i>Problem identification/solving</i>
	Strategic Planning/Management	<i>Policy -making, change management, goals</i>
	Future Trends	<i>Identification, management</i>
	Interpersonal Skills	<i>Listening, communicating, mentoring</i>
	Politics	<i>Coalition building, political process (formal), political awareness (informal)</i>